

act 4

Consumer Complain
(eDaakhil Case Reference No.: A22050000616)

**against Amazon.in,
regarding the not payied Refund**



Sadri, 4. May 2022

Complainer / Plaintiff

Christoph Mueller
Main Bajar
Sadri RJ
306702

Defendant

Amazon India Limited
Parsvnath Tower
Shahdara Delhi East
Delhi DI
110032

Complain

Dear

The plaintiff, Christoph Mueller, Sadri, demands,
that the defendant, Amazon India Ltd, Dehli, be obliged,
to immediately refund the plaintiff the outstanding refund of INR 567.00 since
20/12/2021, including accrued interest and all with costs and compensation at the
expense of the defendant!

A handwritten signature in black ink, appearing to be 'CM'.

**(JAGAT SINGH RAJAWAT)
NOTARY, DESURI (PALI)**

Explanation:

7/12/2021 I ordered at amazon.in a pure cotton mattress, made in Rajasthan.

The paying is documented in my SBI-Statement [act 5] as followed:

7 Dec 2021
TO TRANSFER-INB Amazon
Seller Services Pv-
14361623965IGA
MOMDRF3
TRANSFER TO
45
567.00



Through no fault of my own, the ordered was never delivered.

The horrible story about it is documented in an attached protocol [2].

Amazon is saying, they transfered the refund to my SBI bank account.

SBI-Bank is saying, they need a reference number for making inquiries.

I tried to get a ref-nr from amazon.in many times (see [2]).

But from 22/1/2022 on, i was not able to phone the amazon-customer-service anymore. A computer answered me "we were unable to find your order!" and hanged up!

On 25/2/2022 i sendet the 1th letter to amazon.in per registered mail.

Article No:RR977083743IN has been Delivered by RAJESH KUMAR (Beat No:B8) on 02/03/2022 17:56:09 - INDPOST

On 4/4/2022 i sendet a 2nd letter to amazon.in per registerd mail, giving them 10d for paying me the refund.

Article No:RR977083403IN has been Delivered by RAJESH KUMAR (Beat No:B8) on 07/04/2022 14:50:04- INDPOST

Per today (19/4/2022) i did not get any answer from amazon.in NOR is the refund on my sbi-account!


A handwritten signature in black ink, appearing to be 'Jagat Singh Rajawat'.

(JAGAT SINGH RAJAWAT)
NOTARY, DESURI (PALI)

I therefore demand,
- that the defendant is obligated to immediately transfer the refund, including accrued interest and an expense allowance of 50 hours to date, to my SBI account.
- and that all further costs incurred in that case shall be borne by the defendant.

Best thanks for the benevolent consideration of the request

Kind regards



Christoph Mueller

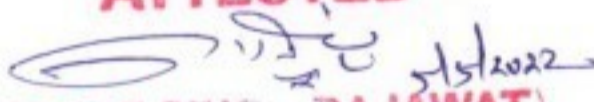


Notarized by:
~~???~~

I hereby certify that the above facts are true and correct.

IDENTIFIED BY
Me on the behalf of
Author no.
8475 4781 1565



ATTESTED

(JAGAT SINGH RAJAWAT)
NOTARY, DESURI (PALI)