

Consumer Complain (eDaakhil A22050000616): questions about reverting

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To: confo-pa-rj@nic.in

Date: Fri, 13 May 2022 05:29:42 +0530

Dear District Consumer Disputes Redressal Forum Pali,
or whoever is responsible for the "revert":

I refer to my filed Consumer Complain (eDaakhil Case Reference No.: A22050000616)
and your reverting of it from 11/5/2022.

Based on the Consumer Protection Act, 2019, paragraph 9 (CPA2019:9),
I kindly ask you to answer the following questions:

1) "Submit complaint in Hindi

Except as noted in CPA2019:70-1c, where translation into english of documents drafted in any language is addressed, there is nothing mentioned in CPA2019 or the Consumer Protection (Consumer Disputes Redressal Commissions) Rules, 2020 (CPR2020), that requires a complain to be drafted in Hindi.

If you insist on filing in Hindi, please let me know the statutory basis for this instruction.

2) "affidavit is not presented in support of the complaint"

My affidavit is handwritten and signed on page 3 of the uploaded Complain and was witnessed by

Shri Jagat Singh Rajawat, Notary Gov. of India, Reg.No 19087.

Could you please tell me, why this affidavit should not be valid, and if so, how a valid affidavit must be?

3) "Complaint Consumer Protection Act and section not mentioned"

As I understand it, the eDaakhil platform is ONLY for submitting complains based on the (CPA2019).

Therefore I do not think it is necessary to mention which law I am basing my complain on, as this is clear.

If you should insist on it, please let me know whether I can submit the mention in a separate document, otherwise I will have to incur additional financial expenses for the preparation of the notarization (affidavit). Already now, the financial and time expenditures exceed

the amount in dispute several times over.

Therefore, and based on CPA2019:36-2 and CPA2019:40,
I respectfully request the District Consumer Disputes Redressal Forum
Pali to accept and process my complain as filed.

Best thanks
Kind regards
Christoph Müller